



**CENTRAL**  
HOTEL YEREVAN



**GUEST DIRECTORY**



## WELCOME TO CENTRAL HOTEL YEREVAN

**Dear Valued Guest,**

It is our sincere pleasure to welcome you to **Central Hotel Yerevan**.

Established in 2017, our **4-star boutique hotel** was created with a simple vision- to offer guests more spacious and comfortable rooms, what is typically found in standard hotels, just a three-minute walk from the city's iconic Republic Square. The name "**Central**" reflects both our prime location and our commitment to being at the center of comfort, elegance, and heartfelt hospitality.

Our hotel features 26 spacious and stylishly appointed rooms, each designed to meet the needs of both business and leisure travelers. Whether you're here for work or a well-deserved escape, we are truly honored to be your home away from home.

Our professional, multilingual staff is available **24/7**, offering warm, personalized service.

We are proud to share that for the past four consecutive years, Central Hotel has been recognized with the **Tripadvisor Travelers' Choice Award**, consistently ranked as the **#1 Small Hotel in Yerevan**. Even more, we've been placed among the **top 10% of hotels worldwide**. In addition to this recognition, we consistently receive high ratings across other major booking platforms, reflecting the satisfaction and trust of our valued guests.

As our guest, you'll have access to a range of on-site amenities, including a refreshing swimming pool, jacuzzi, traditional hammam, and sauna, all designed to help you unwind and recharge.

Our cozy on-site restaurant offers delicious signature fusion menu in a welcoming setting.

Please know the team and I personally are wholeheartedly committed to making your stay as comfortable and memorable as possible. Your satisfaction is at the heart of everything we do.

Thank you for choosing Central Hotel Yerevan. We are truly delighted to have you with us.

Sincerely,  
**General Manager, Satenik Khachatryan**



## Classic Massage

<b>Treatment</b>	<b>Duration</b>	<b>Price</b>
<b>Relaxing</b>	60 minutes	25 000 AMD
<b>Classic deep massage</b>	30 minutes	25 000 AMD
<b>Vacuum massage</b>	30 minutes	22 000 AMD
<b>Face massage</b>	30 minutes	22 000 AMD
<b>Face massage + mask</b>	50 minutes	30 000 AMD
<b>Head massage</b>	30 minutes	22 000 AMD
<b>Head and face massage</b>	60 minutes	30 000 AMD
<b>Foot massage</b>	30 minutes	22 000 AMD

**For reservation dial "0"**



## Thai Massage

Treatment	60 minutes	90 minutes
<b>Foot reflexology massage</b> covers from the soles of the feet up to the knees	21 000 AMD	27 000 AMD
<b>Back &amp; shoulders massage</b> usually is done in sitting position, without oil	23 000 AMD	29 000 AMD
<b>Traditional Thai massage</b> done by stretching and acupressure without oil	25 000 AMD	32 000 AMD
<b>Thai massage with oil</b> performed with natural coconut oil	27 000 AMD	35 000 AMD
<b>Relaxing aromatherapy</b> quick relaxation with different aromatic oils	30 000 AMD	39 000 AMD
<b>Chocolate oil massage</b> natural chocolate and coconut oil combination	32 000 AMD	41 000 AMD
<b>Full body scrub massage</b> deans and removes dead skin particles	35 000 AMD	45 000 AMD
<b>Massage with 4 hands</b> done by 2 masseuses simultaneously	40 000 AMD	52 000 AMD

The prices are in AMD & is paid at the reception

Only certified & professional Thai specialists

Massage is available from 11 am till 11 pm at our SPA by pre booking. Call the reception

For reservation dial "0"



## GENERAL INFORMATION

Check-in time: 02:00 PM

Check-out time: 12:00 PM

Room price includes VAT

24 - hour Front Desk service is available

Free Parking

WIFI- Login: CENTRAL HOTEL YEREVAN , Password: Central2025

Pool, Jacuzzi (0 floor), working hours from 09:00 AM - 09:00 PM

The cost of an extra bed is 12 000 AMD per night

Iron and Ironing Board are provided free of charge upon request dial "0"

## FOOD & BEVERAGE

Buffet Breakfast: 8:00 AM – 11:00 AM in the Breakfast Hall (0 floor)

Bar & Restaurant: 12:00 PM – 12:00 AM. For reservations, dial "0" (1st floor)

Room Service: 12:00 AM – 12:00 AM. To place an order, dial "0" (1st floor)

## AVAILABLE SERVICES

Laundry | Ironing | Dry Cleaning

SPA center offers Thai and Classic massages, for pre-order dial "0"

## POOL, JACUZZI, HAMAM, SAUNA, PHYTONUTRIENT

To use the Pool & Jacuzzi please inform reception in advance

To use Hamam or Sauna please order it in advance. The fee is 7000 AMD per hour for each service

Pool Depth 1m 85cm, Length 7,3m, Width 4,7m

Phytonutrient costs 5 000 AMD for per person use for an hour

For reservation dial "0"

### IMPORTANT NOTES

Please DON'T USE any SPA treatment in the Jacuzzi and Pool

Please DON'T USE Jacuzzi or Pool without a shower cap

Before using Pool and Jacuzzi after Hamam and Sauna please take a shower

\*The hotel is fully non smoking. The penalty is 75 000 AMD.

\* The hotel does not take any responsibility for the food and drinks that you bring to your room.

\* The list of penalties for damage compensation is in the room.

\* Complimentary safe deposit boxes are available in rooms for keeping any valuables.



# WELCOME TO CENTRAL HOTEL YEREVAN

## Central Hotel Guest Satisfaction Survey

**Dear Guest,** Thank you for choosing to stay with us. To help us improve our services and maintain high standards, we kindly ask you to complete this short survey. Your feedback is very important to us and will be carefully reviewed by our management team to ensure continuous improvement.

### 1. Check-In Experience

Satisfied  Neutral  Dissatisfied

### 2. Housekeeping Services

Satisfied  Neutral  Dissatisfied

### 3. Staff Friendliness and Professionalism

Excellent  Good  Fair  Poor

### 4. Hotel Facilities Used

Sauna  Pool  Restaurant

Other: \_\_\_\_\_

### 5. How satisfied were you overall?

Satisfied  Neutral  Dissatisfied

### 6. Value for Money

Excellent  Good  Fair  Poor

### 7. Location Convenience

Excellent  Good  Fair  Poor

### 8. Room Quality

Please rate the following:

- **Cleanliness:** Excellent  Good  Fair  Poor
- **Comfort:** Excellent  Good  Fair  Poor
- **Wi-Fi:** Excellent  Good  Fair  Poor

### 9. Breakfast / Dining Services

Yes  No

If yes, how was your experience?

Excellent  Good  Fair  Poor

### 10. Final Impressions

Would you stay with us again?

Yes  Maybe  No

Would you recommend us to others?

Yes  Maybe  No

### Additional Comments or Suggestions:

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**Thank you for your time! We hope to welcome you again soon.**



**Central Hotel Yerevan** ideally located in the heart of Yerevan, Central Hotel offers modern comfort with elegant design. With 26 spacious and stylish rooms (28-60sqm) in various categories: **Standard, Superior, King/Executive Suite, and Double Rose Room with Spa Bath**, the hotel provides a warm and welcoming atmosphere for both business and leisure travelers.

The Hotel also features a **well-equipped SPA center**, offering relaxing massage **procedures, sauna, hammam, pool, and jacuzzi** for complete rejuvenation. Combined with exceptional service, Central Hotel ensures a memorable and comfortable stay in Yerevan.

#### USEFUL INFORMATION IN-ROOM SAFETY BOX INSTRUCTIONS

Your room is equipped with a digital safety box to help keep your valuables secure.

##### **To Lock the Safe:**

1. Enter a **4-digit** code of your choice.
2. Close the door and press the **#** button to confirm, you will hear a click indicating it's locked.

##### **To Open the Safe:**

1. Enter your personal 4-digit code.
2. The door will automatically unlock.

##### **Changing Your Code:**

Each time you open the safe, the previous code is automatically cancelled. You can set a new code the next time you lock it.

#### SAVE WATER - TOWEL REUSE PROGRAM

Dear Guest, every day millions of gallons of water are used to wash towel that have only been used once.

##### **You make the choice:**

1. **Towels on the rack** = "I'll use it again."
2. **Towels on the floor** = "Please replace."

By reusing towels, you help us reduce water and detergent usage. Thank you!

#### CO-FRIENDLY SHEET CHANGING POLICY

To help protect the environment, we change bed linens every **third day** of your stay.  
Thank you for supporting our efforts to conserve resources!



## LAUNDRY SERVICE

We offer **laundry, pressing, and dry cleaning** services for your convenience.

- **Laundry bags and price list** are located in your closet.
- Please complete the form and place it inside the bag with your items.
- Leave the bag **inside your room** or **outside your door** for pickup.

### **Standard Service:**

Items will be returned **the following day**. For express service or special requests, please dial **"0"**.

## ROOM SERVICE

The room service is available from 12 p.m. until 11 a.m. You can find the menu at working desk of your room or scan the QR. Please, dial 0 if you wish something to order.

## TELEPHONE SERVICES

### **Reception - Dial "0"**

Available 24/7 for assistance, information, and special requests.

- **Restaurant / Bar - Dial "0"**

Our staff will be happy to assist you with room service orders, reservations, or information about dining options.

- **Inter-room Calls** - Dial the **room number** directly

Easily connect with family, friends, or colleagues staying in the hotel.

- **Local Calls (Yerevan / Armenia) - Dial 9** + the number

Example: To call a Yerevan number 010-123456, dial 9-010-123456

- **International Calls** - Armenia country code: **+374**

(please contact Reception for details.)

- **Emergency Services** - Dial **911** (fire, police, ambulance)

Or dial "0" for immediate assistance from Reception

Our team is always happy to assist you. For any inquiries or urgent help, please do not hesitate to dial "0" at any time.



# TOURS IN ARMENIA

\*Prices in AMD

	Total Millage ----- Duration	Total price for specified number of participants (AMD) <b>Toyota Camry (1-3 pax)</b>	<b>Nasan Elgrand (4-7 pax)</b>
<b>1. Transfer Zvartnots Airport - Hotel (1-way transfer)</b>		<b>12 000</b>	<b>20 000</b>
<b>2. Short City Tour</b> (Tsitsernakaberd, Mother Armenia, Cascade, Opera, Republic Sq.)	25 km (2-3 hours)	<b>24 000</b>	<b>30 000</b>
<b>3. Full Day City Tour</b> (Mother Armenia, Matenadaran, Cascade, Opera, Republic Square, Vernissage, Armenian Market of Dry Fruits, Erebuni Fortress, Ararat Brandy Factory Megeryan Carpet Factory)	40 km (5-6 hours)	<b>33 000</b>	<b>43 000</b>
<b>4. Eimiadzin Cathedral, st Hripsime Cathedral, Zvartnots Ruins</b>	60 km (2-3 hours)	<b>33 000</b>	<b>43 000</b>
<b>5. Khor Virap Monastery Eimiadzin Cathedral, st,Hripsime Cathedral, Zvartnots Ruins</b>	79 km (3-4 hours)	<b>38 000</b>	<b>48 000</b>
<b>6. Khor Virap Monastery, Areni Winery, Noravank Monastery, Jermuk</b>	320 km (12 hours)	<b>68 000</b>	<b>78 000</b>
<b>7. Khor Virap Monastery Areni, Winery Noravank Monastery Tatev, Monas- tery "Tateve" Aerial Tramway</b>	520 km (13-15 hours)	<b>95 000</b>	<b>140 000</b>
<b>8. Tatev Monastery "Tatever" Aerial Ttramway, Shaki Waterfall, Areni Winery</b>	500 km (10-t 2 hours)	<b>95 000</b>	<b>130 000</b>
<b>9. Garni Pagan Temple, Geghard Monastery</b>	80 km (3-4 hours)	<b>40 000</b>	<b>48 000</b>



<b>10. Garni Pagan Temple, Geghard Monastery Lake Sevan</b>	210km (7-8 hours)	<b>50 000</b>	<b>60 000</b>
<b>11. Lake Sevan, Sevanvank Monastery</b>	200 km (5-6 hours)	<b>45 000</b>	<b>55 000</b>
<b>12. Lake Sevan, Dilijan, Haghartsin Monastery, Lake Parz</b>	280 km (9-10 hours)	<b>65 000</b>	<b>70 000</b>
<b>13. Lake Sevan, Dilijan, Haghartsin Monastery Goshavank</b>	280 km (6-7 hours)	<b>52 000</b>	<b>62 000</b>
<b>14. Lake Sevan, Sevanavank Monastery Tsaghkadzor, Ropeway, Kecharis Monastery</b>	180km (5-6 hours)	<b>45 000</b>	<b>55 000</b>
<b>15. Mount Aragats, Lake Qari, Amberd Fortress, Vahramashen Church</b>	120km (5-6 hours)	<b>55 000</b>	<b>63 000</b>
<b>16. Lastivel Yell Extreme Park</b> (Zipline, Horseback Riding, Zorbing, Paintball and more)	320 km (9 hours)	<b>65 000</b>	<b>78 000</b>
<b>17. Saghmosavank and Hovhannavank Monasteries, Armenian Alphabet Alley, Oshakan</b>	80 km (4-5 hours)	<b>50 000</b>	<b>60 000</b>
<b>18. Haghpat and Sanahin Monasteries, Odzun Church</b>	400 km (10 hours)	<b>80 000</b>	<b>100 000</b>
<b>19. Gyumri, Dashtadem Fortress, Harichavank Monastery</b>	300 km (9 hours)	<b>65 000</b>	<b>75 000</b>
<b>20. Dendropark, Lori berd, Vanadzor</b>	320 km (9 hours)	<b>65 000</b>	<b>80 000</b>
<b>21. Yerevan-Sadakhlo</b>	450 km (9 hours)	<b>70 000</b>	<b>100 000</b>

## TOUR RATES INCLUDE:

- Transportation in comfortable non-smoking cars with **A/C, Wi-Fi, bottled water,**
- **English, Russian or Armenian** speaking professional drivers (in accordance with initial request),
- Car Seat for kids (upon request).

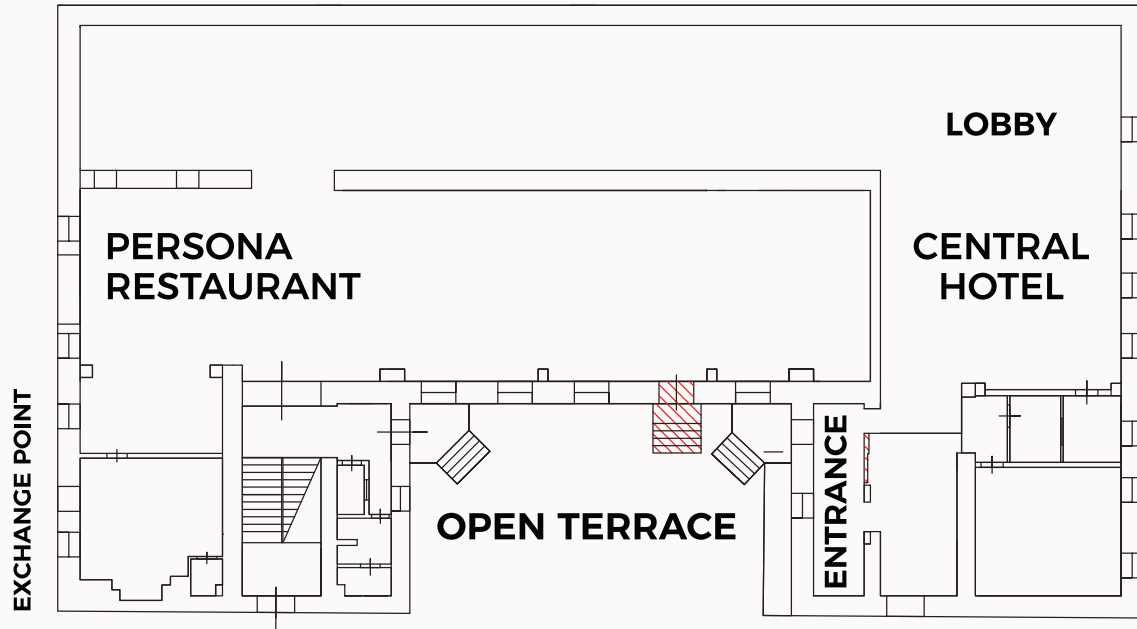
## TOUR RATES DON'T INCLUDE:

- Accommodation, food, entrance tickets,
- **Guide-driver** service is available at 15.000 AMD (per day),
- Professional guide service is available at 25.000 AMD (7-9 hours) or 30.000 AMD (9-12 hours).

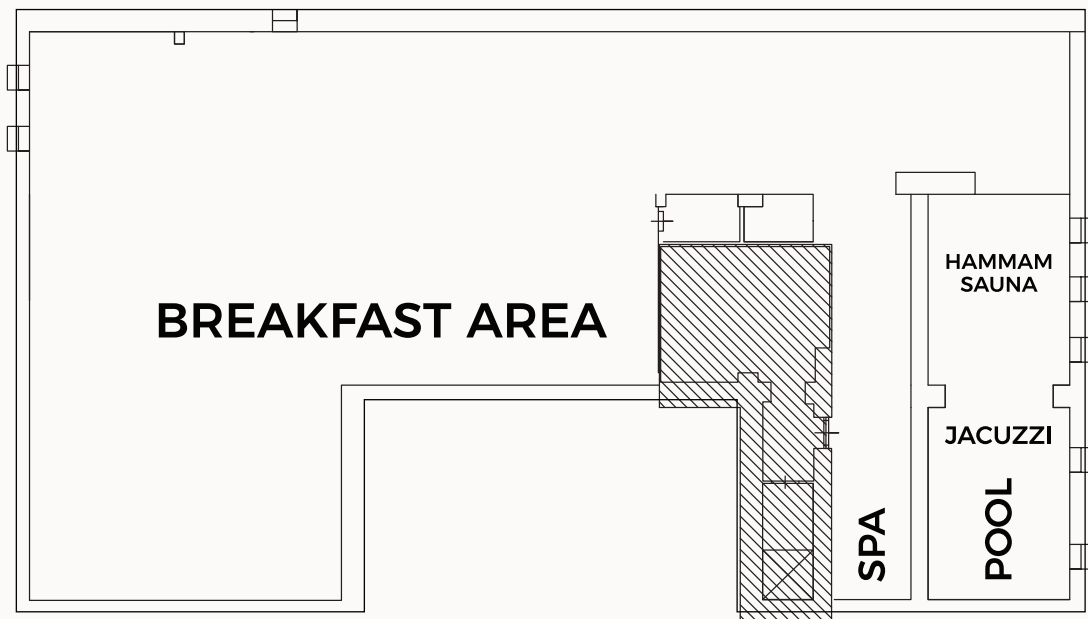
**For reservation dial "0"**



## 1ST FLOOR

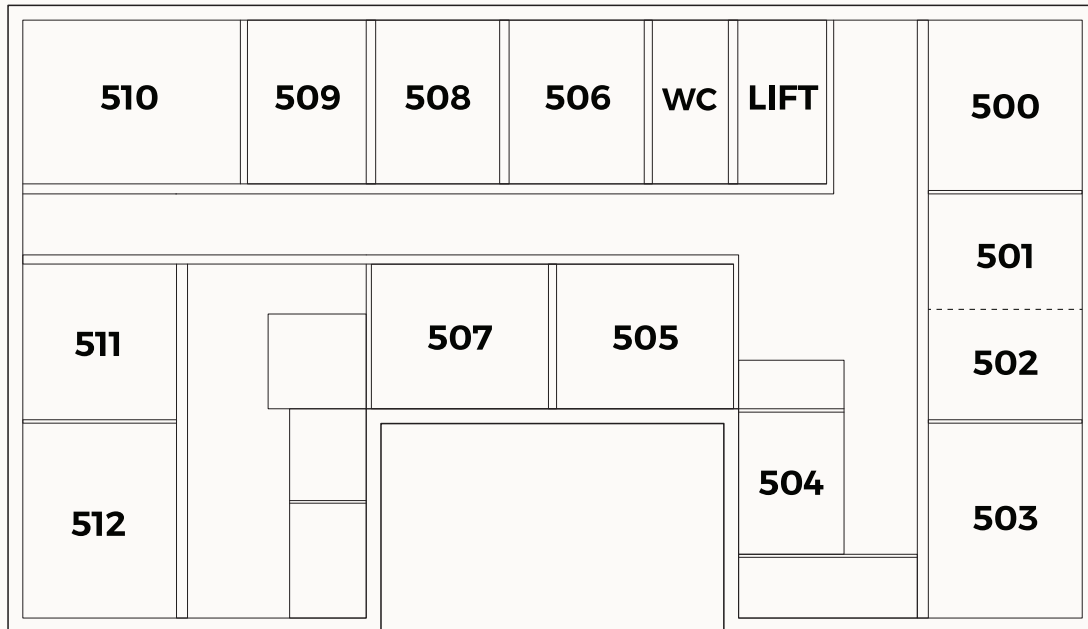


## 0 FLOOR

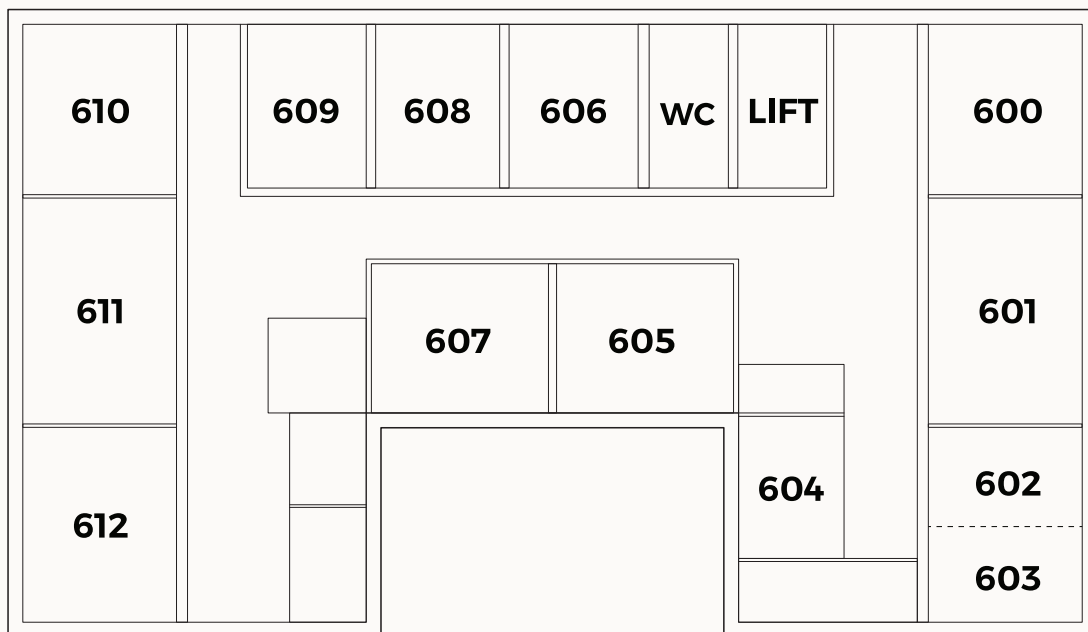




## 5TH FLOOR



## 6TH FLOOR





## **PENALTIES FOR DAMAGES IN THE HOTEL**

<b>BATHROBE</b>	25 000 AMD
<b>BATH TOWEL</b>	15 000 AMD
<b>FACE TOWEL</b>	10 000 AMD
<b>FOOT TOWEL</b>	10 000 AMD
<b>SMALL TOWEL</b>	3000 AMD
<b>GLASS</b>	2000 AMD
<b>KEY</b>	3000 AMD
<b>UMBRELLA</b>	15000 AMD
<b>PROPERTY DAMAGE</b>	5000 - 50 000 AMD