



CENTRAL
HOTEL YEREVAN



GUEST DIRECTORY



WELCOME TO CENTRAL HOTEL YEREVAN

Dear Valued Guest,

It is our sincere pleasure to welcome you to **Central Hotel Yerevan**.

Established in 2017, our **4-star boutique hotel** was created with a simple vision- to offer guests more spacious and comfortable rooms, what is typically found in standard hotels, just a three-minute walk from the city's iconic Republic Square. The name "**Central**" reflects both our prime location and our commitment to being at the center of comfort, elegance, and heartfelt hospitality.

Our hotel features 26 spacious and stylishly appointed rooms, each designed to meet the needs of both business and leisure travelers. Whether you're here for work or a well-deserved escape, we are truly honored to be your home away from home.

Our professional, multilingual staff is available **24/7**, offering warm, personalized service.

We are proud to share that for the past four consecutive years, Central Hotel has been recognized with the **Tripadvisor Travelers' Choice Award**, consistently ranked as the **#1 Small Hotel in Yerevan**. Even more, we've been placed among the **top 10% of hotels worldwide**. In addition to this recognition, we consistently receive high ratings across other major booking platforms, reflecting the satisfaction and trust of our valued guests.

As our guest, you'll have access to a range of on-site amenities, including a refreshing swimming pool, jacuzzi, traditional hammam, and sauna, all designed to help you unwind and recharge.

Our cozy on-site restaurant offers delicious signature fusion menu in a welcoming setting.

Please know the team and I personally are wholeheartedly committed to making your stay as comfortable and memorable as possible. Your satisfaction is at the heart of everything we do.

Thank you for choosing Central Hotel Yerevan. We are truly delighted to have you with us.

Sincerely,
General Manager, Satenik Khachatryan



Classic Massage

Treatment	Duration	Price
Relaxing	60 minutes	25 000 AMD
Classic deep massage	30 minutes	25 000 AMD
Vacuum massage	30 minutes	22 000 AMD
Face massage	30 minutes	22 000 AMD
Face massage + mask	50 minutes	30 000 AMD
Head massage	30 minutes	22 000 AMD
Head and face massage	60 minutes	30 000 AMD
Foot massage	30 minutes	22 000 AMD

For reservation dial “0”



Thai Massage

Treatment	60 minutes	90 minutes
Foot reflexology massage covers from the soles of the feet up to the knees	21 000 AMD	27 000 AMD
Back & shoulders massage usually is done in sitting position, without oil	23 000 AMD	29 000 AMD
Traditional Thai massage done by stretching and acupressure without oil	25 000 AMD	32 000 AMD
Thai massage with oil performed with natural coconut oil	27 000 AMD	35 000 AMD
Relaxing aromatherapy quick relaxation with different aromatic oils	30 000 AMD	39 000 AMD
Chocolate oil massage natural chocolate and coconut oil combination	32 000 AMD	41 000 AMD
Full body scrub massage deans and removes dead skin particles	35 000 AMD	45 000 AMD
Massage with 4 hands done by 2 masseuses simultaneously	40 000 AMD	52 000 AMD

The prices are in AMD & is paid at the reception

Only certified & professional Thai specialists

Massage is available from 11 am till 11 pm at our SPA by pre booking. Call the reception

For reservation dial "0"



GENERAL INFORMATION

Check-in time: 02:00 PM

Check-out time: 12:00 PM

Room price includes VAT

24 - hour Front Desk service is available

Free Parking

WIFI- Login: CENTRAL HOTEL YEREVAN , Password: Central2025

Pool, Jacuzzi (0 floor), working hours from 09:00 AM - 09:00 PM

The cost of an extra bed is 12 000 AMD per night

Iron and Ironing Board are provided free of charge upon request dial "0"

FOOD & BEVERAGE

Buffet Breakfast: 8:00 AM – 11:00 AM in the Breakfast Hall (0 floor)

Bar & Restaurant: 12:00 PM – 12:00 AM. For reservations, dial "0" (1st floor)

Room Service: 12:00 AM – 12:00 AM. To place an order, dial "0" (1st floor)

AVAILABLE SERVICES

Laundry | Ironing | Dry Cleaning

SPA center offers Thai and Classic massages, for pre-order dial "0"

POOL, JACUZZI, HAMAM, SAUNA, PHYTONUTRIENT

To use the Pool & Jacuzzi please inform reception in advance

To use Hamam or Sauna please order it in advance. The fee is 7000 AMD per hour for each service

Pool Depth 1m 85cm, Length 7,3m, Width 4,7m

Phytonutrient costs 5 000 AMD for per person use for an hour

For reservation dial "0"

IMPORTANT NOTES

Please DON'T USE any SPA treatment in the Jacuzzi and Pool

Please DON'T USE Jacuzzi or Pool without a shower cap

Before using Pool and Jacuzzi after Hamam and Sauna please take a shower

*The hotel is fully non smoking. The penalty is 75 000 AMD.

* The hotel does not take any responsibility for the food and drinks that you bring to your room.

* The list of penalties for damage compensation is in the room.

* Complimentary safe deposit boxes are available in rooms for keeping any valuables.



WELCOME TO CENTRAL HOTEL YEREVAN

Central Hotel Guest Satisfaction Survey

Dear Guest, Thank you for choosing to stay with us. To help us improve our services and maintain high standards, we kindly ask you to complete this short survey. Your feedback is very important to us and will be carefully reviewed by our management team to ensure continuous improvement.

1. Check-In Experience

Satisfied ☐ Neutral ☐ Dissatisfied ☐

2. Housekeeping Services

Satisfied ☐ Neutral ☐ Dissatisfied ☐

3. Staff Friendliness and Professionalism

Excellent ☐ Good ☐ Fair ☐ Poor ☐

4. Hotel Facilities Used

Sauna ☐ Pool ☐ Restaurant ☐

Other: _____

5. How satisfied were you overall?

Satisfied ☐ Neutral ☐ Dissatisfied ☐

6. Value for Money

Excellent ☐ Good ☐ Fair ☐ Poor ☐

7. Location Convenience

Excellent ☐ Good ☐ Fair ☐ Poor ☐

8. Room Quality

Please rate the following:

• **Cleanliness:** Excellent ☐ Good ☐
Fair ☐ Poor ☐

• **Comfort:** Excellent ☐ Good ☐ Fair ☐
Poor ☐

• **Wi-Fi:** Excellent ☐ Good ☐ Fair ☐
Poor ☐

9. Breakfast / Dining Services

Yes ☐ No ☐

If yes, how was your experience?

Excellent ☐ Good ☐ Fair ☐ Poor ☐

10. Final Impressions

Would you stay with us again?

Yes ☐ Maybe ☐ No ☐

Would you recommend us to others?

Yes ☐ Maybe ☐ No ☐

Additional Comments or Suggestions:

Thank you for your time! We hope to welcome you again soon.



Central Hotel Yerevan ideally located in the heart of Yerevan, Central Hotel offers modern comfort with elegant design. With 26 spacious and stylish rooms (28-60sqm) in various categories: **Standard, Superior, King/Executive Suite, and Double Rose Room with Spa Bath**, the hotel provides a warm and welcoming atmosphere for both business and leisure travelers.

The Hotel also features a **well-equipped SPA center**, offering relaxing massage **procedures, sauna, hammam, pool, and jacuzzi** for complete rejuvenation. Combined with exceptional service, Central Hotel ensures a memorable and comfortable stay in Yerevan.

USEFUL INFORMATION IN-ROOM SAFETY BOX INSTRUCTIONS

Your room is equipped with a digital safety box to help keep your valuables secure.

To Lock the Safe:

1. Enter a **4-digit** code of your choice.
2. Close the door and press the **#** button to confirm, you will hear a click indicating it's locked.

To Open the Safe:

1. Enter your personal 4-digit code.
2. The door will automatically unlock.

Changing Your Code:

Each time you open the safe, the previous code is automatically cancelled. You can set a new code the next time you lock it.

SAVE WATER - TOWEL REUSE PROGRAM

Dear Guest, every day millions of gallons of water are used to wash towel that have only been used once.

You make the choice:

1. **Towels on the rack** = "I'll use it again."
2. **Towels on the floor** = "Please replace."

By reusing towels, you help us reduce water and detergent usage. Thank you!

CO-FRIENDLY SHEET CHANGING POLICY

To help protect the environment, we change bed linens every **third day** of your stay.
Thank you for supporting our efforts to conserve resources!



LAUNDRY SERVICE

We offer **laundry, pressing, and dry cleaning** services for your convenience.

- **Laundry bags and price list** are located in your closet.
- Please complete the form and place it inside the bag with your items.
- Leave the bag **inside your room** or **outside your door** for pickup.

Standard Service:

Items will be returned **the following day**. For express service or special requests, please dial **"0"**.

ROOM SERVICE

The room service is available from 12 p.m. until 11 a.m. You can find the menu at working desk of your room or scan the QR. Please, dial 0 if you wish something to order.

TELEPHONE SERVICES

Reception – Dial "0"

Available 24/7 for assistance, information, and special requests.

- **Restaurant / Bar – Dial "0"**

Our staff will be happy to assist you with room service orders, reservations, or information about dining options.

- **Inter-room Calls** – Dial the **room number** directly

Easily connect with family, friends, or colleagues staying in the hotel.

- **Local Calls (Yerevan / Armenia) – Dial 9 + the number**

Example: To call a Yerevan number 010-123456, dial 9-010-123456

- **International Calls** – Armenia country code: **+374**

(please contact Reception for details.)

- **Emergency Services** – Dial **911** (fire, police, ambulance)

Or dial **"0"** for immediate assistance from Reception

Our team is always happy to assist you. For any inquiries or urgent help, please do not hesitate to dial "0" at any time.



TOURS IN ARMENIA

**Prices in AMD*

	Total Millage Duration	Total price for specified number of participants (AMD) Toyota Camry (1-3 pax)	Nasan Elgrand (4-7 pax)
1. Transfer Zvartnots Airport - Hotel (1-way transfer)		12 000	20 000
2. Short City Tour (Tsitsernakaberd, Mother Armenia, Cascade, Opera, Republic Sq.)	25 km (2-3 hours)	24 000	30 000
3. Full Day City Tour (Mother Armenia, Matenadaran, Cascade, Opera, Republic Square, Vernissage, Armenian Market of Dry Fruits, Erebuni Fortress, Ararat Brandy Factory Megeryan Carpet Factory)	40 km (5-6 hours)	33 000	43 000
4. Eimiadzin Cathedral, st Hripsime Cathedral, Zvartnots Ruins	60 km (2-3 hours)	33 000	43 000
5. Khor Virap Monastery Eimiadzin Cathedral, st,Hripsime Cathedral, Zvartnots Ruins	79 km (3-4 hours)	38 000	48 000
6. Khor Virap Monastery, Areni Winery, Noravank Monastery, Jermuk	320 km (12 hours)	68 000	78 000
7. Khor Virap Monastery Areni, Winery Noravank Monastery Tatev, Monas- tery "Tateve" Aerial Tramway	520 km (13-15 hours)	95 000	140 000
8. Tatev Monastery "Tatever" Aerial Ttramway, Shaki Waterfall, Areni Winery	500 km (10-t 2 hours)	95 000	130 000
9. Garni Pagan Temple, Geghard Monastery	80 km (3-4 hours)	40 000	48 000



10. Garni Pagan Temple, Geghard Monastery Lake Sevan	210km (7-8 hours)	50 000	60 000
11. Lake Sevan, Sevanvank Monastery	200 km (5-6 hours)	45 000	55 000
12. Lake Sevan, Dilijan, Haghartsin Monastery, Lake Parz	280 km (9-10 hours)	65 000	70 000
13. Lake Sevan, Dilijan, Haghartsin Monastery Goshavank	280 km (6-7 hours)	52 000	62 000
14. Lake Sevan, Sevanavank Monastery Tsaghkadzor, Ropeway, Kecharis Monastery	180km (5-6 hours)	45 000	55 000
15. Mount Aragats, Lake Qari, Amberd Fortress, Vahramashen Church	120km (5-6 hours)	55 000	63 000
16. Lastivel Yell Extreme Park (Zipline, Horseback Riding, Zorbing, Paintball and more)	320 km (9 hours)	65 000	78 000
17. Saghmosavank and Hovhannavank Monasteries, Armenian Alphabet Alley, Oshakan	80 km (4-5 hours)	50 000	60 000
18. Haghpat and Sanahin Monasteries, Odzun Church	400 km (10 hours)	80 000	100 000
19. Gyumri, Dashtadem Fortress, Harichavank Monastery	300 km (9 hours)	65 000	75 000
20. Dendropark, Lori berd, Vanadzor	320 km (9 hours)	65 000	80 000
21. Yerevan-Sadakhlo	450 km (9 hours)	70 000	100 000

TOUR RATES INCLUDE:

- Transportation in comfortable non-smoking cars with **A/C, Wi-Fi, bottled water,**
- **English, Russian or Armenian** speaking professional drivers (in accordance with initial request),
- Car Seat for kids (upon request).

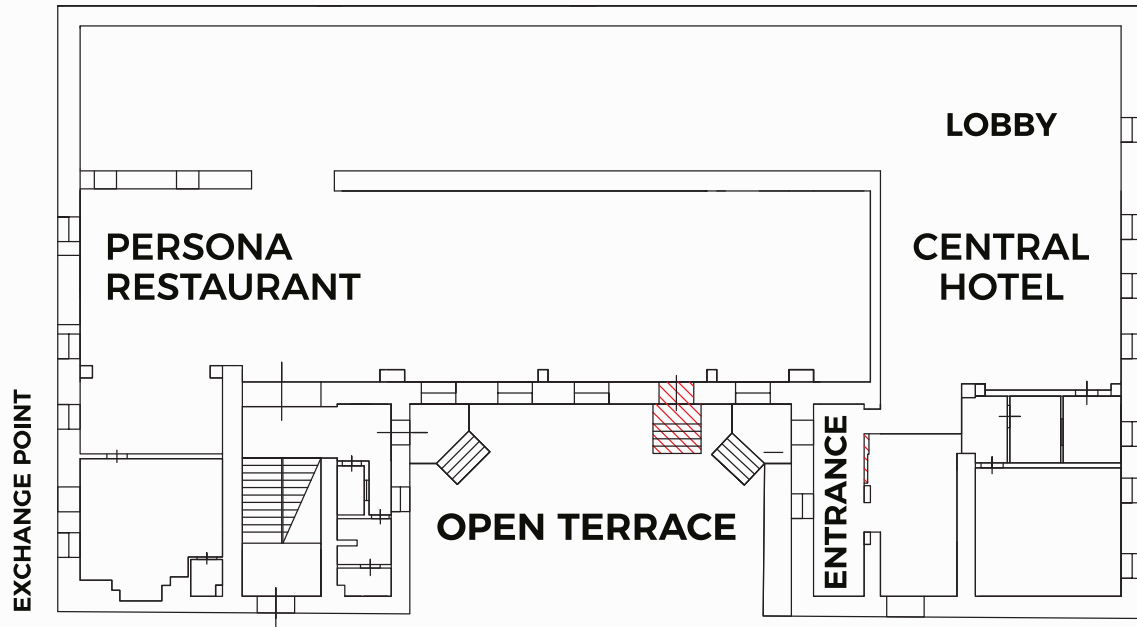
TOUR RATES DON'T INCLUDE:

- Accommodation, food, entrance tickets,
- **Guide-driver** service is available at 15.000 AMD (per day),
- Professional guide service is available at 25.000 AMD (7-9 hours) or 30.000 AMD (9-12 hours).

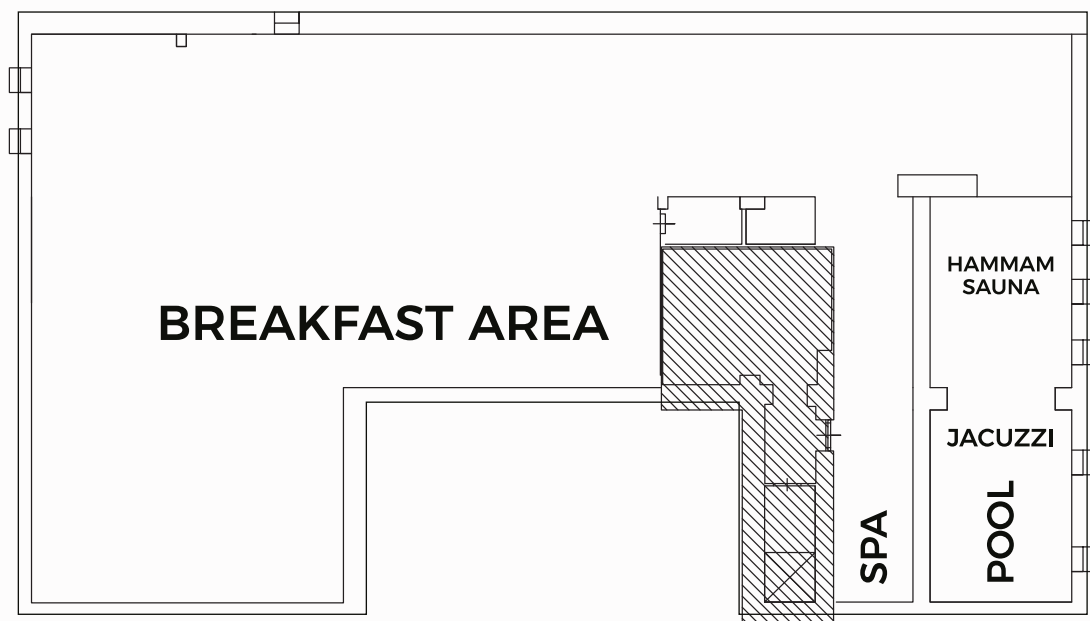
For reservation dial “0”



1ST FLOOR

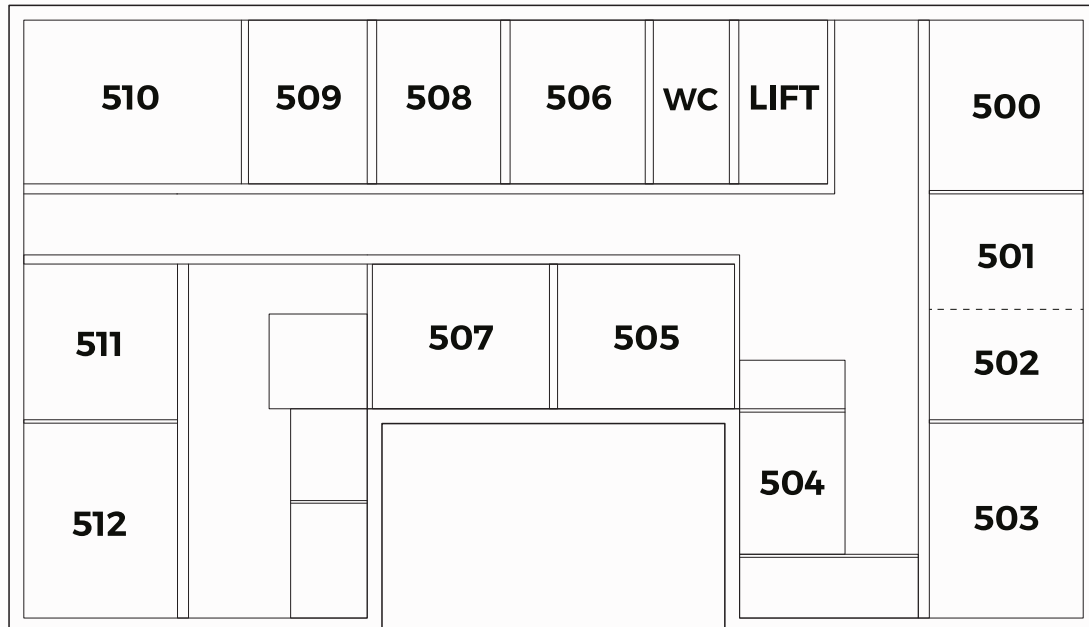


0 FLOOR

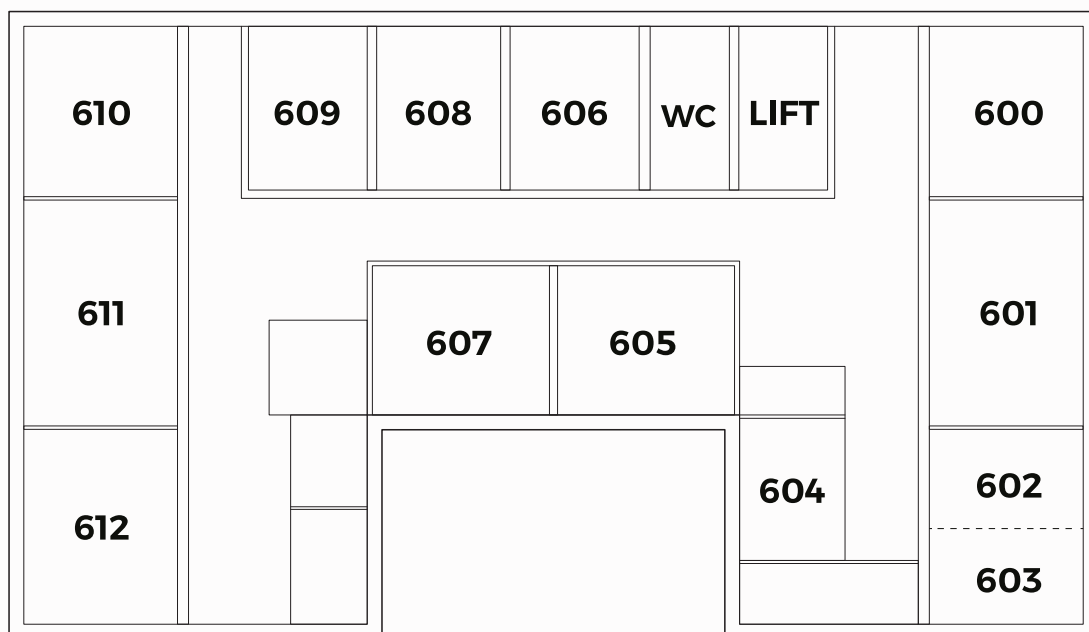




5TH FLOOR



6TH FLOOR



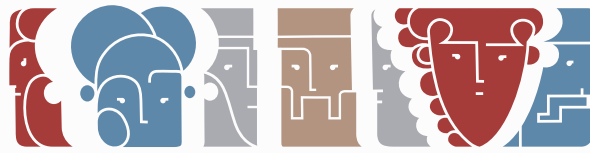


PENALTIES FOR DAMAGES IN THE HOTEL

BATHROBE	25 000 AMD
BATH TOWEL	15 000 AMD
FACE TOWEL	10 000 AMD
FOOT TOWEL	10 000 AMD
SMALL TOWEL	3000 AMD
GLASS	2000 AMD
KEY	3000 AMD
UMBRELLA	15000 AMD
PROPERTY DAMAGE	5000 - 50 000 AMD



PERSONA



MENU

restaurant

Scan for menus

